## WORK PAIN FREE ! Pay attention to your work posture at the dental office

Rose-Ange Proteau, ergonomist



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Recently retired from l'ASSTSAS

Advisor at ASSTSAS from 1989 - 2018 : 29 years

Advisor for dental clinics : 22 years

Author of the French Guide de Prevention des troubles musculosauelettiques (TMS) en clinique dentaire, 2002, 2007 (276 p.). (in the process of revision)

Author English Guide Prevention of Work-Related Musculosqueletal Disorders (MSDs) in Dental Clinics, 2009, (excerpts from French Guide (109 p.))

**\***Basic training : nursing

#### **Please note**

- The following slides are the exclusive property of ASSTSAS
- ASSTSAS allows its use in the exclusive framework of professional development course of ACDQ, 2019-2020



### **Objectives**

At the end of this training session, you will:

- Understand the origin of muscular pain related to working methods
- Know solutions on how to reduce them:
  - Working methods
  - Equipment
  - Environment



#### **Objectives**

#### Examine current work postures

- Equipment
- Working methods
- Understand the effects of risky movements and postures on tendons and muscles
  - Vertebral joints
  - Upper extremities
- Explore solutions
  - Equipment
  - Working methods



TIME TRAVEL (1997 - 2019) Bending angles of the neck can be >> from 45 ° to 15° Bending angles of the back can be >> from 15 ° to 0°



#### **TIME TRAVEL (1997 - 2019) Dental assistant** the flexions of the neck can **\** from 40 ° to 15 °, the flexions of the lower back can 🎽 from 30 ° to 0 °





#### EXERCISE

# Learn to measure work postures of different parts of the body (neck, lower back, shoulder and forearm)





The ACDQ provides each of you with a protractor. We will practice!

## **Evaluation survey of this training**

- Take only 2 minutes to complete.
- Please do it before the end of the day.
- https://fr.surveymonkey.com/r/CPP2019-2020
  - Click on the right button of your mouse
    - Click on the Hyperlink



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### My challenge...

- Present problems and solutions for 3 types of work (dentist, dental hygienist and dental assistant) and that it will be interesting for all
- To tackle the problems encountered at the neck, upper and lower back, shoulders
- To tackle the problems encountered at the elbows, wrist and hands



#### **Your participation**

- You will find 2 colored cards in your package that will be used during the presentation
- Keep them and use them at appropriate time





#### Poll 1 Did you downloaded today's presentation?



## **1**<sup>ST</sup> PART: PROBLEMS

# NECK AND UPPER BACK, LOWER BACK, SHOULDERS AND HIPS



# 1. STATUS OF THE SITUATION



1. Status of the situation

# **1997 : STARTING POINT FOR REFLECTION**



#### **Terminal field work in ergonomy, master level, at the Université du Québec à Montréal (UQAM)**

Dental hygienist with tendonitis on the right shoulder and neck pain

- Tendinitis recognized by CNESST
- Absent for 10 months 2 unsuccessful attempts to return to work
- Studies carried out on her 2 hygienist colleagues
- Observations and testing of solutions
  - 1 day / week for 10 weeks
- New equipment tested with the collaboration of readaptation professional from CNESST for the financing



## 22 years of practice to help dentists, hygienists and dental assistants, with MSDs

- Since 1997, about 80 assessments done
  - 80 % dental hygienists
  - 20 % dental assistants and dentists
- Purpose of interventions
  - Continue the work
  - Resume work after a period of absence
- Evaluation
  - For almost all types of MSDs
  - Of almost all parts of the body



# Dentists, hygienists and dental assistants seen by the ergonomist

- With and without absence from work
- History of mild to severe pain varying from one to 10 years
- Majority are over 30 years of age
- Numerous types of therapy used (physiotherapy, osteopathy, chiropractic, acupuncture, etc.)
- Significant disruption in their day to day activities
- History of recurrence after their return to work
- Inability to return to work or change in career



1. Status of the situation

# **MUSCULOSKELETAL DISORDERS (MSDS) DEFINITION**



## Muscular and joint pains are MSDs



# Muscles are attached to bones by tendons

- Musculo (muscles)
- <u>Skeletal</u> (related to the skeleton - bone)
- Disorders

## = MSDs

Or also named WRMSDs (Work-Related MSDs)

## **Tendinosis and tendonitis**



#### Tendinosis:

degenerative phenomenon of the tendon, cause of the vulnerability (often painless at the shoulder)

### Tendonitis:

when tendons are inflamed



## **Diagnosis of MSDs by regions and causes**

#### Often caused by static postures



Most frequent side affected by MSDs: Dominant side\* : caused by the handling of instruments Other side : caused by the holding of mirror and suction

Tendonitis Right or Left shoulder

- Pain in Left pectoral region
- Neck pain
- Upper and/or lower back pain



\*Dominant side: → Right for right-handed → Left for left-handed Most frequent MSDs caused by maintaining static postures (neck, shoulders, back)

- Tendon
  - Tendinitis of the supraspinatus in the shoulder
- Muscle
  - Functional pathology of the upper trapezius (upper back)
- Joints of cervical and lumbar vertebrae
  - Minor Intervertebral Disruption (DIM)
  - Herniated disc



#### **Appearance of MSDs**

- Appearance
  - Sudden
  - Progressive: wear
  - Both of them
- Pain = alarm signal
- Symptoms
  - Inflammation
  - Loss of mobility
  - Numbness

## ■ Dicomfort ⇒ exertion ⇒ pain ⇒ pathology





## **Progression of symptoms of MSDs**



# Progression according to the time of disappearance

After a night rest After a week-end On holidays Permanently



Activities causing pain in dental care **Seemingly harmless working positions Seemingly harmless small gestures Repeated many times /day Over the course of months and years** Work-Related Musculoskeletal Disorders (W-R MSDs) 1. Status of the situation

## **FREQUENCY OF MSDS AT THE DENTAL OFFICE**



## Poll 2 In which categories of work are absences in CNESST the longest?

#### Health care workers moving patients





Illustration from the PDSB training © ASSTSAS Dental hygienists and dental assistants



#### Poll 2 - Answer Average days compensated by the CNESST for MSDs

Health care workers in 2014

# 57 days

Hygienists and dental assistants

2001-2005 : 233 days
2013-2015 : 148 days
2005-2015 : 85 days/injury

37 %



# Injuries compensated / CNESST in dental clinics (data 2013 - 2015)

Body area	% injuries	Average work absence / injury (days)	Average compensation costs
Cervical area	6 %	239	33 158 \$
Shoulders	24 %	227	26 349 \$
Wrists	21 %	183	21 108 \$
Elbows	10 %	204	26 181 \$
Lumbar area	16 %	145	11 908 \$
Sub-total MSDs	77 %	148	nd

#### **Causes of long-term disabilities for dentists** in 2000\*

Back and MSDs	39 %
Psychological problems (eg depression)	12 %
Heart and stroke (cerebrovascular accident)	13 %
Cancer	10 %
Pregnancies	9 %
Accidents	3 %
Other diseases	12 %



\*Can. Dental Service Plan inc.

Data from other provinces in Canada (except Québec), 2000

**Prevent is to:** 

#### Identify work situations at risk

Correct work situations at risk

#### Control the situation


**Employer's obligations according to** "Occupational Health and Safety Act"

See that the establishments under his authority are so equipped and laid out to ensure the protection of the worker (art. 51.1)

Ensure that the organization of the work and the working procedures and techniques do not adversely affect the safety or health of the worker (art. 51.3)

Supply safety equipment and see that it is kept in good condition (art. 51.7)



What is ergonomy ?

- Ergon (work)
- nomos (laws)
- Study of the components and interactions at work



**Ergonomics considers all aspects of work and their relationships with each other \*** 





<u>An ounce of prevention</u> is worth <u>a pound of cure</u>

« Brush your teeth ... »

With teeth with teeth tee

Small gestures of prevention to be done everyday

Same principles are applicable in prevention of MSDs



# **Testimony of a young dentist with 4 years of practice**

« Me, I have no problem, I go to the chiro every week »



#### Poll 3 Question 1/2 In the past 12 months, at the level of the neck and upper back, have you experienced

#### **Discomfort**, pain





Poll 3 - Question 2/2 If you lift the orange card for "serious" pain at the neck and upper back that "interfered with your usual activities", indicate how often

✓ Never ✓ Sometimes ✓ Quite often ✓ All the time OR ✓ If you received treatments? Only those 3 answers are selected for calculation

and comparison of frequencies

#### Poll 3 During the past 12 months, at the level of the shoulders, have you experienced

#### ✓ Discomfort, pain



 Serious pain that interfered with your usual activities



### Poll 3 During the past 12 months, at the level of the lower back, have you experienced:

#### ✓ Discomfort, pain







#### Poll 3 During the past 12 months, at the level of your elbows, have you experienced:









#### Poll 3 During the past 12 months, at the level of your wrists and/or hands, have you experienced:

#### ✓ Discomfort, pain







#### Poll 3 During the past 12 months, at the level of your hips, have you experienced:



ALL respondents to the self-answered MDSs screening questionnaire in dental clinics. ACDQ Professional development courses, 2003-2004 (n = 644)

	Number	Average age
Male dentists	258	46
Female dentists	201	38
Hygienists	108	32
Dental assistants	77	37

# Higher frequency of "*serious*" and "*disturbing pain*" than of other female workers in Quebec

- Self-answered standardize questionnaire, developed from Nordic questionnaire (Kuorinka)
- In 1998, same questionnaire was used by the Institut de la statistique du Québec for the Enquête Sociale et de santé du Québec (ESSQ-1998)
- Respondants in the province of Quebec who worked more than 15 hours/week:
  - ▶ 1 500 women
  - ▶ 1 900 men
- Are considered "positives" for serious and disturbing pain of frequencies of
  - "quite often" or
    - "all the time"

Arcand et al (2001), p. 530-556

Frequency of serious and disturbing pain, « quite often » or « all the time », for Quebec workers of 15 years and older (1 500 women and 1 900men)



Except for lower back, female workers have higher frequencies, but less than 20%,



for most body regions (QSHS- 1998) Arcand et al, *Institut de la statistique du Québec*, 2001, p. 532, 545 % having serious and disturbing pains, <u>according to</u> <u>side of the body</u> affected, "*quite often*" or "all the time" ALL: dentists, hygienists and assistants (n = 686)



ALL have almost as much serious and disturbing pain on the left side (90% right-handed) as on the right side

- Left arm holds mirror, cheek or suction
- Left arm more static than the right arm because little change of instruments
- 1 in 5 have pain on both sides



HYGIENISTS having serious and disturbing pains *"quite often"* or *"all the time"* 

Comparative 2003-2004\* et 2013-2015



# ASSISTANTS having serious and disturbing pains "quite often " or "all the time" (Respondants : 2012, n = 52, 2003-2004, n = 77)

#### 2012 (International dental day (Journées dentaires)

- Average age: 37 (min 19, max 57)
- Average years of expérience : 11 (min. 1, max. 32)
- Right-handed : 80 %

2003 – 2004 (ACDQ Professional development courses)



#### DENTAL ASSISTANTS % having serious and disturbing pains *"quite often"* or "*all the time*"»





2004 (n =77) et 2012 (n= 52)

\*Proteau, 2005, p. 14-20

ASSISTANTS have the highest frequency of serious and disturbing lower back pain "quite often" or "all the time"» (40%)





They are twisted in the neck and back for long periods of time if they have no space to place their legs under the backrest of the patient's chair



# DENTISTS % having frequent serious and disrupting pains (n = 258 men and 201 women)



For the same job, female dentists have 2 times more pain

\*Proteau, 2005, p. 14-20

# Why do female dentists have more pain?

In a woman, the average muscle strength of the trunk and upper limb muscles varies between 1/2 and 2/3 of that of a man



So women are more vulnerable to static contractions of trunk and upper limb muscles



# Measurement of muscular activity by electromyography (EMG)



Maximum effort tests for each muscle evaluated



- Surface electrodes are placed on the muscles to be evaluated
- The activity of each muscle is measured while working
- Before or after, each person makes maximum efforts for each muscle assessed

The efforts for each muscle are calculated based on the percentage of Maximum Voluntary Contraction (%MVC)

EMG value measured during work

#### %MVC =

X 100

EMG value measured during maximum effort tests

-----



#### Poll 4

#### What is the safe value of percentage of Maximum Voluntary Contraction (%MVC) for static muscle contractions?





# Poll 4 – Answer Safe thresholds of % of muscle use (%MVC) in static posture <5%\*

> 5 %*	<ul> <li>Circulation of blood in the muscles</li> <li>Oxygen in the muscle</li> <li>Lactic acid and waste</li> </ul>
> 10 %	Lack of oxygen in the muscles Accumulation of waste

With a lower maximum force (2/3) than that of men,
 the 10% threshold is more easily reached by women

**Results of research with EMG, muscular contractions of trapezius superior of 10 hygienists, in real work** 

- EMG measurements of left and right upper trapezius (upper back) during 72 cleaning treatments
- Without elbow support, they work at 10% of their maximum strength
- With mobile elbow supports, they work near 5% of their maximum force

#### 5% of maximum muscle strength = safe value



# **Decrease in muscle strength with age**

Between 40 and 65 years

- Volume and number of muscle fibers
- 25% of muscular strength



# Pyramid of the evolution of pain in the absence of prevention



- At the top of the pyramid, percentage of workers affected by MSDs (*tip of a iceberg*)
- In the middle, discomfort have developed into pain

 At the base, discomforts
 affecting a large number of people but does not keep them from working

# 2. RISK FACTORS FOR MUSCULOSKELETAL DISORDERS (MSDS)



# **Strain combinations**



+ Static loading + Local pressure (contact stress)

The influence of each one of these factors depends on their frequency, intensity and how long they are present

### How to evaluate risk factors ?





# Poll 5 The movements are made thanks to the contraction of the muscles. When does the blood nourish the muscle?

#### During the contraction





#### During the relaxation





# Poll 5 – Answer The blood feeds the muscles mainly during active movements



- More during the relaxation
- But it is especially when there is alternation between
  - Contraction
  - Relaxation (rest)



# **Dynamic effort: blood circulation**



- The blood comes in with the nutrients and oxygen
- Blood leaves with waste and carbon dioxide (CO2)
- The alternation between contraction and rest acts as a pump that promotes the entry and exit of blood from the muscle


### **Sustained posture = "Static" muscular efforts**



- The entry of blood into the muscle is blocked in part or totally
  - oxygen in the blood
  - Iactic acid and other waste that accumulates
- Consequences
  - Feeling tired, difficulty moving, pain
  - concentration lactic acid -> risks of calcifications



### Poll 6 What is the percentage of each part of the body weight?





### Poll 6 - Answer Lower back contracts to keep the trunk tilted forward



- Head 9 %
- **2** arms 11 %
- Trunk 46 %

# Body weight above waist = at least 50 % of total weight



### Forces of muscles to counter gravity in the joints



Muscles and tendons of each segment

must pull in opposite direction of the gravity that draws its weight to the ground



#### Poll 7

### When my head is leaning forward, at what angle of flexion are the muscles of my neck and upper back starting to be contracted?





### Poll 7 - Answer Point of rotation of the head

Muscles of the neck and upper back



- When my head tilts, the muscles in my neck and upper back are contracted from a 14° angle
- The point of rotation is the 1<sup>st</sup> cervical vertebra
- The weight of the head (9% of the body) causes it to be pulled downward

The muscles at the back of the neck contract to retain the head

Adaptation de Rodgers et al., 1986, p. 125

### Neck angles at risk for dentists



### Duration of postures at risk

Angles	Durations
> 15°	> 75 %

### Time assessment of postures at risk for dentists

Angles	Durations
> 15°	> 97 %
> 30°	> 82 %

### **Risky postures with leaning neck and back\***



- Work with your neck or back tilted by more than 30°
- Without support or ability to vary posture
- More than 2 hours a day in total

### Muscles involved when bending and extending the hand





# The upper trapezius supports the arm and the head (upper back)



- It stabilizes the scapular belt
- He supports both
  - The head
  - The arm on the same side

Calais-Germain, 1991, p. 124

### Role of the upper trapezius



Contraction of the shoulders and upper back (upper trapezius) ensures the accuracy of hand gestures



Trapezius : Calais-Germain, 1991, p. 124

Hand : Nield-Gering & Houseman, 83 1996, p. 75

# Maintain static postures to perform a precision activity



- Postural stiffness of the muscles of the scapular girdle, contracted in order to :
  - Ensure the precision of gestures
  - Keep contact with the tooth



### **Co-contractions of opposite (***antagonist***) muscles during precision tasks**



**Triceps (extension)** 

- The biceps contract to initiate the the movement of flexion of the elbow
- Almost immediately, the triceps (antagonists) contract to initiate a movement of extension and prevent too big of a flexion
- For fine movements, those small contractions are repeated during each movement

### 3. RISKY POSTURES FOR THE NECK AND BACK OF THE DENTIST AND THE HYGIENIST



### Poll 8 What position does your posture look like?





### Poll 8 What do you think is the most ergonomic position?





#### What are the differences between the 2 postures?





### **Differences: the patient's chair is higher**



Forearms are raised at 40°



### Impacts of the change of height of the patient

Raising the patient's chair allows

neck flexion from 45° to 30°

trunk flexion from 15° to 0°





### Do your postures look like the "ideal" theoretical position? Rule of 90° at the elbow





Hedge, 1998, p. 361

# Observed postures at the side of the patient's head

#### Frequent front and side flexions of the neck



Right arm above the patient's chest

Left arm above the patient's head

### Dentist's postures often observed





 Lateral and forward bending of the head



Forward bending of the head

### Elbows at 90 ° -Head and trunk flexion



# Very awkward postures when working in direct vision





### **Typical position of dentists and hygienists**



- Left shoulder separated from the body and elevated
- Neck bent and twisted
- Lower back bent and twisted

# 4. RISKY POSTURES FOR THE DENTAL ASSISTANT



### Leg position

Where can the assistant put her legs if the dentist is working in this position?





### Where can the assistant place her legs?

In practice, when the backrest of the patient's chair is low, the dentist often has his back and neck bent







### Postural analysis of dental assistant



When the dental assistant cannot insert her legs under the backrest of the patient's chair

- Her legs are aligned in the opposite direction of those of the dentist
- Her back and neck are almost always twisted

During their training, dentists work mostly without assistant



### Poll 9 Should the dental assistant placed herself "a head higher" than the dentist?





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### Poll 9 – Answer When she is sitting "a head higher", the assistant often has awkward positions of the neck, lower back and shoulders







### Postural analysis of dental assistants

## Sitting "a head higher" than the dentist often causes twisting of the neck and back





### Postural analysis of dental assistants– Bending forward and twisting lower back

Assistant sitting at the edge of her chair



### Assistant sitting in the center of her chair



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### Postural analysis of dental assistants: large gap of the legs







### Postural analysis of dental assistants: Head and back bent

### Head bent when holding the instruments in the patient's mouth



### Head bent during waiting periods



### Postural analysis of dental assistants: head and back bent



**50**°




# Postural analysis of dental assistants

#### Dental assistant's arms are often not supported by a narrow torso support









#### **Postural analysis of dental assistants**



#### Neck stretched to succeed in seeing in the patient's mouth



#### Postural analysis of dental assistants





- Head bent and left wrist flexed while holding the suction
- Often, the dental assistant holds 2 instruments at the same time

# The standing position of the dental assistant when the dentist is seated may cause important flexions of the neck







# 5. RISK FACTORS OF MSDS TO THE LOWER BACK



# **Risky postures for the lower back**



Forward flexion Lateral flexion

Twisting



Chaffin et Anderson, 1991, p. 294

#### Forward flexion of the back and neck





### Lateral and forward flexion the back and neck





In lateral flexion, static contractions of the erectors spinea muscles on the opposite side of the one where we bent (% of Maximum Voluntary Contractions (% MVC)

**Trunk flexion Trunk flexion** of 15° of 30° % MVC % MVC % **MVC** opposite % **MVC** opposite flexion flexion side side side side 14 % 9 % 1,3 % 1,2 %

The muscles of the lower back (erectors of the spine) remain in static contraction as long as the position is maintained to retain the trunk from falling to the side

Marchand, 2001, non publiée

# Effects of torsion on the vertebral disc = danger for the disc



- Stretching and crossing fibers nucleus flattening
- Reduced disc capacity to absorb pressure and shocks
- Increased risk of tearing

# Safe limits for compression resistance of discs at L4 and L5 levels

When the trunk is bending and/or in torsion, disc compression safe limits decrease by 4 X

Straight back

3 400 à 6 400 Newtons / 340 to 640 Kg-force

nni





Bernard et Brence, 1997

5. Risk factors for MSD for the back

# **NECK, UPPER AND LOWER BACK DISORDERS**



# Reference from a physiatrist Pathologies of muscles and vertebrae

 Consultation Dr. Roger Vadeboncoeur, physiatrist, Université de Montréal

La pathologie fonctionnelle du rachis et des ceintures 1<sup>re</sup> partie. *Le clinicien*, avril 1995, p. 159-170 2<sup>e</sup> partie. *Le clinicien*, mai 1995, p. 155-168



# **Functional Muscle Pathology**

Knotted rope illustrates hypertonicity, shortening of the muscle at rest



Cervicoscapular level (upper back)



Lumbopelvic level (lower back)

- Caused by functional overload of muscles
- Due to either overuse, bad habits, static problems or joint injury
- Reduction in the muscle's irritability threshold (exaggerated activation of the muscle in doing simple movements)

Vadeboncoeur, 1995, p. 157

#### **Functional Muscle Pathology: imbalance of muscles**

Hypertonicity (muscle retraction-shortening)	Hypotonicity (reflex inhibition)
Upper trapezius	Lower trapezius
Certain spinal erectors of the rachis (lower back)	Rhomboids
Large and small pectoral	Abdominals



## Imbalance between trapezius and rhomboid



# **Elements affecting myofascial pain**

### Elements that can 🐬 them

- Sustained and intense muscle contractions
- <u>Rapid</u> passive stretching of the muscle
- Local <u>cold</u> compress
- Cold damp weather

## Elements that can **\** them

- Frequent short periods of rest
- <u>Slow</u> passive stretching exercises under <u>hot</u> shower spray
- Local <u>heated</u> cushion or pad (wet if possible)
- Short periods of gentle exercise (swimming in warm waters)

# Pathologies of vertebral joints : Minor Intervertebral Dysfunction (MID)



- Mechanical dysfunction or reflex of the intervertebral mobile segment (functional unit of two vertebrae)
- Self-maintained by asymmetrical postures



Dupuis et Leclaire, 1991, p. 123

# Pathologies of vertebral joints : herniated disc



- Repeated application of forces can cause small cracks in the disc rings
- These can affect their ability to retain the core
- The pain comes from the compression of the nerve root



Effects of forward flexion on the 4<sup>th</sup>, 5<sup>th</sup> and 6<sup>th</sup> cervical vertebraes (*eg. angle 35* °)



When the head is in forward flexion:

the anterior part of the 4<sup>th</sup>, 5<sup>th</sup> and 6<sup>th</sup> cervical vertebraes is compressed

Danger of MID (Minor Intervertebral Dysfunction)

Danger of cervical discs herniations

# 6. RISK FACTORS FOR MSDS TO THE SHOULDERS



#### Poll 10 At what angle of opening the arm to the side is there a risk of tendon injury on the top of the shoulder?





## Poll 10 - Answer Pressure in the supraspinatus tendon according to the position of the arm from 30° to the side



At the side of the patient's head, arms are often held away from the body (abduction)

**Right arm above the thorax** at 9:00



Left arm above the head at 10:00





# At the back of the patient's head, when the patient's chair is at low height (*at waist level*)

Right arm is often held away from the body





## **Shoulder structures**





#### 4 rotator cuff muscles and tendons.

Of the 4, the supraspinatus tendon is the most subjected to tendonitis, because it is wedged under the acromion when the arm is out to the side



When the arm is out to the side, the supraspinatus tendon is stuck between the acromion and the head of humerus



#### Arm in abduction (away from the body)





# Supraspinatus tendinitis caused by the arm spread apart from the body



## **Poll 11 Best hourly positions for the shoulders ?**

At the side of patient's head? (at 8:00, 9:00 and 10:00)





Behind patient's head?

(at 11:00, 12:00 or 13:00)









## Poll 11 - Answer Behind patient's head, arms are usually more relaxed

At the side of **Behind** patient's head patient's head 10 h

Proteau, 1997, p. 39

# 7. RISK FACTORS FOR MSD TO THE HIPS



## In position at the patient's side, the legs are wide apart





Ultrasonic pedal



Proteau, ACE 2015

# Locations of similar pains for 3 different diagnoses

**1. Irritation of the sciatic nerve** 



# Position with legs spread **7** risk of bursite of the hip by compression on the the deep trochanteric bursa





Proteau & Marchand, 2015, p. 22-29

# Adopt good postures



- Patient placed higher and flat
- Elbows close to the body
- Forearms raised from 30° to 45°

Standard stool
### **2<sup>ND</sup> PART: SOLUTIONS**

### NOTIONS OF EYE-TASK ERGONOMICS, WORKING METHODS, EQUIPMENTS, ENVIRONMENT



Can we question the position of the forearms parallel to the ground (angle of 90 ° / arm)?

### Let's shake the columns of the temple!!!





### 8. NOTIONS OF EYE-TASK ERGONOMICS

The vision limits of the eye influence the bending angles of the head

Eye-task vision distance

"Effective" weights of the head according to its bending angles



8. Notions of Eye-Task ergonomics

### **THE VISION LIMITS OF THE EYE INFLUENCE THE BENDING ANGLES OF THE HEAD**



#### The vision limits of the eye influence the position of the neck and back

Theoretical "Ideal" position: neck and back straight to see in the patient's mouth placed at the height of your waist



#### **POSITION OFTEN OBSERVED**

WHY?



### Normal viewing angles when the head is straight

From 30 ° angulation, the head and neck tilt forwards, the neck muscles are under tension to support the weight of the head



#### Normal viewing angles when the head is straight





# Field of vision when forearms are at 90 ° (0° from horizontal) and the patient's mouth at waist height

- Viewing angle at about 65° from horizontal
- The distance from the eye to the inside the mouth is at about 75 cm (29.5 in.)
- We have just seen that the maximum acceptable viewing angle was 45°





### Often recommended position for adjusting the height of the patient's chair



- According to Gehrig (2017), the patient's chair is lowered until <u>the tip of the patient's</u> <u>nose is below your waist</u>! \*
- The patient's mouth is even lower
- If you keep your head straight, the viewing angle to see in the mouth is 65 °

### When the patient's chair is placed low (between the knees)



Is it possible to see in the mouth without bending the head?

### When the patient's chair is placed low (between the knees)

- You have to spread your legs a lot (?)
- The neck and back are very leaning (?)







#### Poll 12 In the field of vision, the very precise and clear vision, covers by how many degrees?



#### Poll 12 - Answer Precise vision limits of the eyes: the fovea (small area on the retina)



Granjean, 1988, p. 232

- The retina captures the images in the back of the eye and transmits them to the brain through the optic nerve
- The central vision zone of the retina is called fovea
- The fovea captures images with high precision, but it covers a visual angle of only 1°

#### Poll 12 - Answer Diagram of *Field of View* when your head is straight



A. Zone of 1 °: captured by the fovea, (very precise and clear vision)

- B. Zone from 2 ° to 40 °: medium field (blurred vision)
- C. Area 41 ° to 70 °: outside field limited by cheeks, nose (objects are almost not seen unless they move)



With forearms at 90 °, you can not keep your neck and back straight

It's normal !!!

You do high precision job

Your patient's mouth is placed outside your field of view

From a viewing angle of 30°

your head tilts on its own



8. Concepts of eye-task ergonomics

### **EYE-TASK VISION DISTANCE**



### Reference for a good eye-to-task distance



### Eye-to-task distance problem when you patient is placed low

Reading distance = 35 to 50 cm (14 to 19 inches) Length of forearm: 35 to 50 cm (14 to 19 in) Mouth When your patient is placed low Length to see in the mouth: about 75 cm (29.5 in)



### Raise patient chair and raise forearms to **\\$** eye-to-task distance



- To reach Hamon distance (A)
  - Women: about 35 cm (14 inches)
  - Men: about 45 to 50 cm (18 to 20 inches)



### The "ideal" theoretical position (foreams at 90°) is the same as the one for on-screen work





### Position of the forearms at 90 ° for computer work



- Screen placed to allow front vision of 20 ° below the horizontal line
- Recommended position for touch typist (*don't look at the keyboard*)
- Arms supported by fixed forearms supports
- Only one level of hand work, parallel to the floor

### Impact of position of the forearms at 90 ° (or 0° from the horizontal line)



- To be able to see in the mouth
- The 65° angle is outside normal viewing areas
- Requires the use of magnifiers with long focal lengths



### Limits of viewing angles for neck comfort





#### In dental care, the patient's mouth is outside the comfort zone of the neck



### The eye-to-task distance is **\\$** by placing the patient higher and raising the forearms



- Straight neck -15° (without magnifying glasses)
- Straight back
- Lower back resting on the lumbar support
- Forearms raised up to 50 °



### Recommended height to place the patient's head to **\\$** flexion of the neck

Place the patient's mouth at about breasts height







#### Poll 13 When the forearm is raised 45 °, the biceps effort is





#### Poll 13 - Answer When the arm is raised to 45 °, the biceps effort are **\\$** 30%



The effort of the biceps to counter the force of gravity on the forearm around the elbow is because the lever arm is shorter



Adaptation de Chaffin, Anderson et Martin, 1999, p. 187 et 198

### Methods for good working positions



- Install the patient higher and flat
- Keep your elbows close to your body
- Raise the forearms 30 ° to 45 °

Standard stool 8. Concepts of eye-task ergonomics

## *"EFFECTIVE WEIGHT"* OF THE HEAD ACCORDING TO THE BENDING ANGLE



#### Rotation point at the 7<sup>th</sup> cervical vertebra

When the head is straight, the cervical vertebrae are aligned one above the other

 Locate the rotation point at the front of the 7<sup>th</sup> vertebra to measure the flexion angles





### Tilt effects of the forward flexion of the head (*eg.* 45°)



 Upright, the head weight is approximately 5.5 kg (12 lb)

 When the head is tilted forward: its "*effective" weight* 
for the vertebrae and neck muscles that hold it When the head is bending, its "*effective weight"* is multiplied by the distance between the 7<sup>th</sup> vertebra and the center of gravity of the head



Distance between the 7<sup>th</sup> vertebrae and the center of gravity



Adaptation de Cailliet, 1978, p. 21

 In forward flexion, the distance between the 7<sup>th</sup> vertebra and the center of gravity is

The distance between the 7<sup>th</sup> vertebrae and the center of gravity the *"effective weight" of the head*", which is the effort required to hold it back

#### Impacts of flexion of the neck





### Calculations of "*effective weight*" of the head according to bending angles

- Compression forces are exerted at the base of cervical vertebrae
- These forces include
  - Weight of the head
  - Strength of the pulls exerted by the muscles
- These forces 7 with the flexion of the head
- This 7 its "effective weight"
- The calculation of the "effective weight" of the head, according to different angles of forward flexion, were performed at the 7<sup>th</sup> cervical vertebra, with the Cosmoswork assessment package (software)



#### Poll 14 When the head is tilted forward at 30 °, in what proportion does its *"effective weight"* increases?


#### Poll 14 - Answer When the head is tilted forward at 30 °, its "*effective weight*" increases by 2 X





## When the head is tilted forward at 45°, its "*effective weight*" increases by 4 X



Upright, the weight of the head is approximately 5.5 kg (*12 lb*)

(22 kg / 49 lb)



## When the head is tilted forward at 60 °, its "*effective weight*" increases by 5 X





### Tilting of the head increases up to 5 X the *"effective weight "* of the head

"*Effective head weight*", calculated on the 7<sup>th</sup> cervical vertebrae, with neck tilt from 0 ° to 60 °, **7** from 5.5 to 27 kg (*12 to 60 lb*)

Bending angle of the head	Effective weight of the head on the column	
	kg	lb
0 °	5,5	12
<b>15</b> °	12,3	27
<b>30</b> °	18,2	40
<b>45</b> °	22,3	49
60 °	27,3	60
Calculations done at the 7 <sup>th</sup> vertebra, with <i>Cosmoswork assessment package</i>		
WITH COSMOSWORK ASSESSMENT PACKAGE		

### Flexion of the neck is often associated with the positions of drooping shoulders and rounded upper back



#### Postures present when using cell phones and tablets

Calculations done at the 7th vertebra, with *Cosmoswork assessment package* 



Hansraj, 2014

#### **EXERCISE**

#### You will learn to evaluate work postures by measuring the angles of different parts of the body while working (neck, lower back, arms and forearms)





The ACDQ provides each of you with a protractor. You have a document of 8 pages in your kit. We will practice!

## Learn how to measure the angles of the working postures



- To facilitate the position of the landmarks, wear well-fitted and/or light colored clothing allowing to visualised well the body parts being evaluated (e.g. neck open)
- Attached your hair, if needed
- During your work, ask somebody to take pictures of you, as much as possible, really from the side, or from the front, depending on positions evaluated
- Print a copy, full page, of each photo taken (8 ½ x 11")



## To measure the angle of flexion of the neck, you will need 2 photos



Rotation point located at the base of the neck in front of the upper arm



## 9. Solutions - Methods

- "Design by feel" approach
- Facilitating means to put the patient's chair back flat
- Move the patient's head several times
- Take supports
- Do some activities standing to vary the postures (eg: dental exams)
- Have instruments whose tubing does not pull
- Ask the patient to hold the suction and tubing of heavy instruments
- Methods for the assistant



#### In 2018

#### FINDING

#### Almost all dental workers work with their necks tilted

#### QUESTION

#### Is it possible to work in a different way?



### Activity

- Close your eyes and keep them closed
- Imagine that you have to introduce a needle into a button
  - Place your hands so you do not prick them
  - Hold the position of the arms
  - Open your eyes
  - Observe the position of people close to you



#### In the year 2000

- Annual Congress of the International Ergonomics Association, San Diego, California
- Japanese dentists present their approach developed in the early 1980s



9. Solutions - Methods

## **« DESIGN BY FEEL » APPROACH**



## « Design by feel » approach



- Designs inspired by sensations in the body
- Approach developed in Japan (1980)
- Used to determine the best working positions in dentistry
- Positions similar to our exercise to adjust the watch or insert the needle into the button





Belensky, Michael, 1998, p. 285, Witenstrom et Kasaguchi, 2000, IEA Congress (*Poster session*)

Position majoritairement à l'arrière (12 h)









#### The patient is placed higher and on a flat surface







 Use a dental bed instead of a patient chair with backrest





Wittenstrom et Kawaguchi, 2000, IEA Congress

### The position of your neck and back depends on the height of the patient's head



Ideal theoretical position

**Observed positions:** tilted neck and back

Straighter position of neck and back when the patient is placed higher

Adaptation Rucker, 1998, 9. 197-201

### Adopt the 12 o'clock position

 Make it easier to turn or move the patient's head





9. Solutions - Methods

# FACILITATING MEANS TO PUT THE PATIENT'S CHAIR BACK FLAT



## Postures problems when height of patient's chair is low and its backrest is raised

Cause back and neck postures flexed to the side and forward







## The inclination of the patient's chair backrest influences the angle of his mouth opening





## Sit the patient with the backrest already tilted at 30° to **\** his reluctance to be lowered flat





- The distance to be lowered is higher when he is sitting on a chair with a straight back (90° drop)
  - The distance to be lowered is when he is sitting on a chair already tilted (30° drop)



#### When the patient's chair is placed low and the backrest is raised, this leads the caregiver's legs to be wide apart





# Patient in the correct flat position , horizontally



- Would be safer for the patient
- Deglutition reflex would be reduced



### **Adjust patient's chair flat**



- The height of the whole chair has been raised
- The chairback is as flat as possible
- Adjust height of the patient's mouth to your mid-thorax



#### Bring the patient's head to the end of the headrest

- Get closed to the edge of the headrest
- Adjust the length the headrest if possible
- Bring the patient up if the headrest is fixed



Position the patient more flat



Wittenstrom et Kawaguchi, 1998, p. 332

## For patient's comfort, use a triangle cushion to help position him at the end of the headrest

- Under the knees of an adult patient
- Under the buttocks of a child



Straps to hang the cushion on the wall when not in use



# For small children comfort, use a round cushion

- Put a round cushion under the child's knees (eg buckwheat pods)
  - Stabilizes the position of the child on the chair
  - Allows to place him higher on backrest







#### Example of a patient's chair installed high and flat

- 30 ° neck flexion, back supported
- Arms raised 30 ° from the horizontal





### PRECAUTION

 Slowly raise the back of the patient's chair (eg, in 2 steps) to avoid dizziness



9. Solutions - Methods

## **MOVE THE PATIENT'S HEAD SEVERAL TIMES**



#### Move the patient's head several times







Dougherty, 2001, p. 66

9. Solutions - Methods

## **TAKE SUPPORTS :**

## **ON THE ZYGOMATIC ZONES INTRA AND EXTRA ORAL**



#### Problem: without support, pulling the mirror and suction requires static efforts of the arm and left hand

#### In the abduction position of the left shoulder






## Solution: Rest the left hand (*non-dominant*) on the left patient's cheekbone (*zygomatic zone*)



Support on left zygomatic bone to reduce the efforts of:

- shoulder
- wrist
- hand pulling the mirror



# Rest the left hand on the <u>right</u> zygomatic zone of the patient

 External support of the left hand on the right cheek to hold the mirror (quadrant 4)





## Intra-oral and extra-oral support points for the hand holding the mirror when examining teeth



 Take an intra-oral support on the upper teeth, on the same side as the hand, to examine the teeth on the opposite side



 Take an extra-oral support on the zygomatic zone on the same side as hand to examine the teeth on the same side 9. Solutions - Methods

## **DO SOME ACTIVITIES STANDING TO VARY THE POSTURES (***EG: DENTAL EXAMS***)**



# Do the dental exams standing to vary the postures



- Raise the chair to the maximum
- Lower the chairback
- Using of loupes help keep the neck straight



# Perform some parts of the treatments standing





Eg: with a child, raise the chair and lower the backrest



Ex: with a senior, raise the backrest to the maximum

9. Solutions - Methods

## HAVE INSTRUMENTS WHOSE TUBING DOES NOT PULL



### Prevent tubing to pull on instruments

- Replace turning tubing by straight tubing with <u>no gravity</u>
- Replace the straight wires that are
  - Too stiff
  - Too short



## Have instruments whose tubing does not pull

**deviated postures of the wrists h** efforts **h**risks of MSDs to elbows, wrists and even shoulders



9. Solutions - Methods

## **ASK THE PATIENT TO HOLD THE SUCTION AND TUBING OF HEAVY INSTRUMENTS**



## Poll 15 If you work alone, do you give suction to the patient?





### Poll 15 - Answer By giving suction to the patient, bending of the left wrist is **\**



#### In a month, the epitrochleïtitis was gone!



### **Give suction control to the patient**



- Leave your hand free for the mirror
- Avoid a lot of restrictive postures for the left wrist
- Allows you to adopt more neutral postures of
  - the left shoulder
  - the left elbow
  - the left wrist



# For the patient: it is easier to handle the suction control with clip than with a round button





Show him how to activate the On-Off button

## Install the saliva pump tips on the fast suction

> To be able to leave them in the mouth of the patient

> Have control to "clip" rather than a round button

>Increase the length of the wires if needed

When possible, leave the suction tip in the corner of the patient's mouth



### Give suction control to the patient



Run the tube under the patient's armpit to stabilize it

The patient can also hold the tubing of other heavy instruments (handpiece, intra-oral camera)

## Ask the patient to hold the tubing



Handpiece

#### Intra-oral camera

Others?



### Swirl tubing around your arm



#### **Ultrasonic scaler tubing**

#### Handpiece tube





## **METHODS FOR THE DENTAL ASSISTANT**



#### **Clear the space for the legs of the assistant**



- Place the patient's chair high and its backrest flat to allow the assistant to keep her legs in front of her
- This position is also advantageous for

### Does the assistant always have to see everything in the patient's mouth?



Even though the postures are very akwards



Even if she does not hold any instruments?

## Position of the assistant a head higher than the dentist => constraints to shoulders, neck and back



Height of the assistant's tool at 24 in



Height of the patient' chair at 19 in

## Working postures of the assistant after modifications



Height of the assistant's stool at 21 in ( ▲ 3 in) Height of center of patient's chair at 22 in ( 7 3 in)

 $\mathbf{\mathbf{\psi}}$ 

Distance assistant eye and patient' mouth 16 in



## Safer working postures of the assistant when the height of her stool is lower



- Straighter neck
  - **∖** from 45° to 30°
- Relaxed shoulders
- Straighter back
  de 30° à 0°

## Means developed by an assistant, since 8 years, to have her neck and back straighter



- 1. She looks into the patient's mouth to visualize the work
- 2. She places her instruments
- 3. She memorizes the cavity and the position of the instruments
- 4. She straighten herself

# Means developed by an assistant, since 8 years, to have her neck and back straighter



- 5. She maintains this position
- 6. She is able to sneak "blindly"
- 7. The dentist directs the instruments as needed



**Dental assistant with straight head and back.** She does not try to see details in the patient's mouth. Her lower back is well supported

dentist. "Everyone in his bubble"



She likes to be a little higher than the

She holds the suction with the left arm and has both arms resting on a large thoracic support



The dentist is satisfied with her work. He works with his forearms raised.

### Poll 16 What should be the safe viewing distance for the assistant?

### Same as the dentist

## Longer than the dentist







#### **Reference for a good eye-task distance :** reading distance • Reading distance = Hamon



Precision requirements are higher for dentists than for assistants



\*Référence : Dr Jean-Pierre Lagacé, optometrist Lagacé, 2012, p. 6

### **Assistant stool**



- Set the height of the assistant's stool at about 15 cm (6 in.) higher
- Dentist and assistant can interpose their knees to allow the assistant to get closer to the patient's mouth
- Their knees are not at the same height, so less feeling of intrusion

Leg positions of the dentist and the assistant, when the patient's chair is placed in the high position, with the backrest flat



#### **Dentist**

 Legs slightly apart under the backrest

#### **Assistant**

- One leg under the backrest
- The other leg towards the counter

If necessary, the dentist and the assistant interpose a leg to: ✓ keep their backs and necks straight ✓ move closer to the patient's mouth

## Assistant stool with *wide figure 8 elbow and torso support,* and lumbar support



supports are adjustable



- The assistant keeps her elbows resting on the wide elbow and torso support when her instruments are in the client's mouth
- The dentist can turn her stool to be positioned at 12 o'clock without disturbing her assistant
- The assistant can then adjust her position by :
  - moving her legs a little
  - turning her stool a little

# Wrap the tubing of the fast suction around your forearm



## wrist efforts to hold the tubing of fast suction



## 10. RISK FACTORS OF MSDs to ELBOWS, WRISTS AND HANDS



## **Movements and activities that 7** the risks of MSDs:



of the hand

continuous deviations

pinch grip



### Wrist structure



- The 10 tendons of the flexor muscles of the fingers and thumb pass through the carpal tunnel (restricted space of 3 cm)
- The median nerve is in the middle
- If the flexors tendons are swollen, they compress the median nerve


## Movements and activities that **7** the risks of MSDs: extensions and flexions of the hand





### Extensions: towards the top of the hand

Flexions: towards the palm of the hand



## Movements and activities that **7** the risks of MSDs of the hand: **radiale and cubital deviations**



Radial deviations (towards the thumb)



#### **Cubital deviations** (towards the little finger)



## Movements and activities that **7** the risks risk of MSDs





### Repetition



- Often involves the use of a small group of muscles
- In manual curettage: rotations, flexions or rotations are repeated from 10 to 45 times / minute
- Combined deviation and rotation movements

## Efforts with instruments in dental work with flexions, extensions and deviations

Ex. Movements with the curette





### + Extensions of the wrist

+ Flexions of the wrist



# Awkward postures 🌢 wrist strenght in forceful movements



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# Awkward postures 🌢 wrist strenght in forceful movements



## Movements at risk for the wrist especially if force is required



- Combinations of hand twisting, wringing ("washerwoman's sprain")
- Forceful gripping



McLoed, 1986, p. 9

### Poll 17 Which posture is most at risk of MSD?

## Wrist extensions to hold suction



#### Wrist extensions to pass instruments





## Numerous rotation movements of assistant's arm









### Flexions and extensions to hold children still







## Poll 18 Shape of air and water syringes controls. Which one is the safest for the thumb?





#### Poll 18 - Answer Bigger and flat controls are safer for the thumb





- Small "snaps type" buttons require more strength from the thumb
- The force is exercised in posture of limit of flexion of the thumb
- Rrisk factor for De Quervain's Tenosynovitis)

Wide, flat controls are safest because the thumb is straight

## **angulations of the wrists**



Recognize movements at the limit of mobility

Search for ways to be able to work with wrists in neutral positions

Exchange triocks between colleagues



### **Pressure of instrument handles**





## Use pliers with longer handles and ergonomic curvatures



- Handles long enough to extend beyond palm
- Longer handles to
  compression in the center of the hand
- Small curvatures help keep the wrist straight



### **Scissors handles with ergonomic curvatures**



The curvatures of the handles should help keep the wrist straight



## Local pressure + awkward posture in computer work



# Extension and compression of the wrist Solutions ?



Villeneuve et al., 2012, p. 35 Guide *Ergonomie du bureau*, ASSTSAS, <u>www.asstsas.qc.ca/GP67</u>

## Solution : <u>soft wrist rest</u> for the keyboard and the mouse\*



extension of the wristlocal pressure



### Gel wrist rests for keyboard and mouse



#### For keyboard : price from 20 \$ to 40 \$

For mouse : price from 12 \$ to 40 \$ 10. Risk factors for elbows, wrists and hands

## **RISK FACTORS AND MSDS AT THE ELBOWS:**

## **EPICONDYLITIS (LATERAL)**

## **EPITROCHLEITIS (MEDIAL)**



## **Elbow structure**





### Action of the muscles attached to the elbow



A. <u>Extensor</u> muscles attached above the elbow

B. <u>Flexor</u> muscles attached under the elbow



Patry et Leclaire, 1991, p. 513

## Lateral epicondyle



- Extensor muscles of the fingers attached to the epicondyle (on the top of the elbow, on the thumb side)
- Are responsible for the movements
  - Extension of the hand
  - Rotation of the hand



#### Points of attachment of the extensor muscles of the hands



# The rotation of the forearm solicits the extensor muscles (eg flat mouse)



Vertical mouse

Flat mouse



The radius does not turn **\** the pulls on the tendons of the extensor muscles



www.evoluent.ca

## Wide hand grip with extension





# To take a large box holding dental wires in orthodontics



- Extensions of the hand
- Wide grip with effort
- Grip similar as holding a large dictionary

# Solution: add a mobile unit to the right with drawers and dividers



Store the wires in individual envelopes in a drawer with dividers



Movements that **7** risks of MSDs for medial epicondylitis (*epitrochleteitis*)

- Fingers <u>flexor muscles</u> attached to the epitrochlea (under the elbow, on the side of the little finger)
- Responsible for hand flexion movements



## Deviated wrist position while holding suction and mirror at the same time





**Solutions ?** 



#### Wrist flexion = strain on the flexed muscles





Flexed left wrist posture causing medial epicondylitis (epitrochleteitis - *golf elbow*) to the left elbow



# By giving the patient suction, the flexion of the left wrist is **\**





#### In a month, the epitrochleititis was gone!



**MSDs to wrists and hands** 

**CARPAL TUNNEL SYNDROME (CTS)** 

**DE QUERVAIN'S DISEASE (TENOSYNOVITIS)** 



## **Carpal Tunnel Syndrome (CTS)**



 Innervations of median nerve :
 ✓ Sensitive (grey)
 ✓ Motor

Symptoms :

pins and needles, pain, burning sensations, etc.



# The median nerve is compressed by the sheath



#### Nerve conduction is modified sensitive (S) and motor (M)



Patry et al., 1997, p. 6
# Movements effects on the pressure in the carpal canal (mm of Hg (mercury))



#### De Quervain's disease (tenosynovitis)



#### Long abductor tendon

# Short extensor tendon



#### Poll 19 The following factors **7** the risk of developing De Quervain's disease. Of how much ?





### Poll 19 - Answer The following factors **7** the risk of developing De Quervain's disease





Kuorinka, 1995, Patry, 1997

# Nodular tenosynovitis of the deep flexors of the fingers



#### To the middle and ring finger of a dental hygienist



Dupuis et Leclaire, 1991, p. 577

Writer's cramp

- Caused by forceful pinch grip
- Involves involuntary contraction of the muscles of the forearm on dominant side (*R for right hand*)
- Right hand bent involuntarily inward
- Need the use of left hand to bring the right hand straight



# 11. SOLUTIONS FOR MSDs to ELBOWS, WRISTS AND HANDS

**Decrease deviated wrists postures** 

**Use curettes with larger diameter handles** 

Make a wider use of ultrasonic scalers or piezoscalers

Have larger, more comfortable contoured suction tips for the patient



# **EXERCICE** Shake the hand of your neighbour

- This is the most natural posture with a slight inward rotation
- This is the reference posture when one wonders how one should hold an instrument or an object





# EXERCISE Perform small rotations and wrist flexions of his / her neighbor)

### Is it comfortable?

#### Even small rotations or bents create discomfort





Keep the wrists in a neutral position (avoid bending angles and deviations)





# Check the posture to hold the polymerising lamp



#### Find ways to keep left wrist in neutral position



# Wrist in neutral position, change hand if easier







# Compact and lightweight polymerizing light SmartLite maX L.E.D. Curing Light







### Hold the high volume evacuation with left hand



- With elbow supported
- Wrist straighter than if hold by the right hand



### **Holding hemostatic pliers**



Flexion and deviations of the wristSolution(s) ?

# **Different hold of the pliers**



✓ Wrist in neutral position

 ✓ Gives out more strengt



# Hold with straighter wrists by changing the grip



#### Thumb-index grip



Thumb-middle finger grip



# Large diameter mirror handle

One face

 Two faces :
access to indirect vision (Hu-Friedy)





#### **Use large diameter curettes**



- To a contraction force of the muscle doing the forceful pinch grip
- Diameter 15 mm recommended
- Antislip surface handle



#### **Use well sharpened curets**

#### Sharpen them often

Change curets as soon as the cutting edge is less effective, otherwise:

- ➢ effort is **↗**
- >obligation to hold tighter
- >obligation to pass several times
- > can > the quality of treatment
- Replace curettes that are too worn
- Have time reserved for sharpening at least 2 times / week.



# A sharpening guide helps maintain the right angles and prolongs the life of curettes







#### Color the area to sharpen with a felt pen



This makes it possible to check the efficiency of sharpening and gives feedback



#### **Device for sharpening curettes**

- Eg. Perisotar, Cie Kir
- All the curettes are sharpened in the same way
  - Very effective
  - Quick
  - Cost: about \$ 1,600
- Would cause faster wearing of the tips?



11. Solutions for elbows, wrists and hands

# **MAKE A WIDER USE OF ULTRASONIC SCALERS OR PIEZOSCALERS**



Make a wider use of ultrasonic scalers or piezoscalers

**Sonic (2 000 à 6 000 cycles / sec)** 

Ultrasonic by magnetostriction : (25 000 à 30 000 cycles / sec)

Ultrasonic by piezoelectric : quartz crystal (29 000 à 40 000 cycles / sec)

All use a cooling water jet



# Wrists in neutral position (straight) with ultrasounds scalers (use chin support)







**\** of efforts, repetitive movements and awkward postures with ultrasounds

# Curettes

- Tight grip to keep curette from turning
- Force required to dislodge tartar
- Repetitive movements of the wrists and fingers (10-45/min)
- Placement of curette tip under deposits
- Position of wrist and arm depends on the direction of force to be applied

# **Ultrasonic scalers**

- Gentle grip (similar to probe)
- Little force required
- Light continuous "brushing" or "erasing" movements
- Positioning of ultrasound tip similar to probe
- More relaxed arm and wrist positions



# **Clinical advantage of using ultrasounds**

- Improved access
- Less tissues dilatation
- Possibility to use antimicrobials :
  - Bactericide due to cavitational effect
- Irrigation benefits
  - ✓Improve healing
  - ✓ Cleaner site





# Curved tips (to the right and to the left)

- Especially for deep pockets
- Interproximal posterior surfacesBifurcations
- Tight contacts
- Poorly positioned molars
- Concave surfaces





# Tip wear can cause loss of scaling efficiency

1 mm of wear: Can results in of efficiency of approximately 25%

2 mm of wear: can results in a of efficiency of approximately 50%



#### Wear Guide of Hu-Friedy\*:

- Tip wear of 2 mm should be discarded
- Thin tips wear more quickly than standard tips, therefore, avoid the use of thin perio inserts for heavy debris in order to maximize their life expectancy

**Inconvenients of ultrasounds** 

**Problems :** 

Reflex contraction of forearm muscles

New working methods

Aérosols production

Solutions :

Often relax the hand (micro-pauses) to restore blood circulation

- Take training session
- Persevere
- Anti-microbial rinsing before the procedure
- Use rapid suction

# Production of aerosols of small dimensions by ultrasounds

- Ultrasonic and piezo scaler promotes the generation of small aerosols that can reach the respiratory tree\*
- These aerosols may stay in the air for up to 30 minutes after treatment \*\*
- Saliva pumps remove water in the floor of the mouth of the patient, rather than aerosols in the air \*\*

#### PREVENTION

Have a rapid suction canula with a wide opening (8 mm or +)\*\*



\*Duchaine & Dutil (2006), p. 6-7 \*\*Veena et al (2015), p. 260-265 11. Solutions for elbows, wrists and hands

# HAVE LARGER, MORE COMFORTABLE CONTOURED SUCTION TIPS FOR THE PATIENT



# New fast suction cannula with larger edge on the bottom in shape of "U" (*ailette en « U »*)



Hager

- Decreases the constraints for the left arm
- Is easier to locate precisely
- Avoids inadvertent soft tissue aspiration
- Reusable, it can be autoclaved
- In use in Europe for 10 years
- Product Pelotte plus

# Fast suction cannula with large oval opening and a flat side to spread cheek and / or tongue



Rounded and smooth edges to facilitate the retraction of the lips and cheek joue



Opposite side to the opening of the suction is flat



**Purevac HVE System** 

Wide opening oval suction cannula that sucks 90% of the aerosols produced by ultrasounds (According to Product Data Sheets)

- Small surface that reflects the light
- 360° swivel
- Basic kit of high velocity suction system, with 3 tips: approx. \$200
- Kits of 12 tips available
- Tolerate 100 disinfection cycles






Wide opening oval fast suction cannula that sucks 90% of the aerosols produced by ultrasounds (*According to Product Data Sheets*)



11. Solutions for elbows, wrists and hands

### TIGHT GRIP WITH THE THUMB



### Avoid large one hand load





#### Use both hands



### **\**forceful pinch grip of the left thumb



#### **Standard grip of mirror = pinch grip**



### **Modified grip on the mirror**







### Large diameter pen to 🌢 forceful grip



#### If experiencing pain while writing

Usefull if symptoms of :
 De Quervain's disease
 Writer's cramp

# Modified pen grip if experiencing pain while writing



Normal pen grip

#### Pen between index and middle finger



# The rotation of the forearm solicits the extensor muscles (eg flat mouse)



Vertical mouse

Flat mouse



The radius does not turn **\** the pulls on the tendons of the extensor muscles



www.evoluent.ca

### Vertical mouse promotes good forearm and wrist positions



- **\** deviations of the forearm
- ➤ risks of epicondylitis



11. Solutions for elbows, wrists and hands

### **REDUCE EFFORTS AT THE SOURCE BY EQUIPPING THE PATIENT**



### Accessories to help clients who have difficulty flossing





### Very useful when the teeth are tight

 Many periodontics clinics give some of them to their patients



### To solve at the source: electric toothbrush



- To help patients who have difficulty brushing their teeth
- Some periodontal clinics include it in the cost of treatment to all their patients

11. Solutions for elbows, wrists and hands

# **REDUCE ACTIVITIES AT RISK FOR THE THUMB OUTSIDE OF WORK**



### Reduce activities at risk for the thumb <u>outside of work</u>

# the pains are important: as much as possible the restrictive postures wrist and thumb efforts

Exemples :

- electric toothbrushes
- pints of 1 liter milk or take with 2 hands
- light dishes, pots and pans
- adaptations for arthritic people



### 12. Solutions – Equipments For all body regions at risk of MSDs

- Have positioning cushions to facilitate the tilt of the client's head Characteristics of a good dental stool Stool with *Free-Motion Elbow Supports* (2003)
- Stool with improved *Free-Motion Elbow Supports* (2011)
- Assistant's stool with *wide figure 8 elbow and torso support* and lumbar support (2006)
- Saddle stool with *Free Motion Elbow-Supports* and lumbar support (2015)
- Front lights and magnifying glasses



### Have a cervical cushion to facilitate positioning and positional variations of the patient's head







12. Solutions - Equipment for all body regions at risk of MSDs

### **CHARACTERISTICS OF GOOD DENTAL STOOLS**



### 1997-2002 Many hygienists use assistant's stools



### Caractéristiques d'un bon tabouret dentaire



- Lumbar support that moves forward independently of the seat
- Seat angle adjustable
- Roll easily « turn on a dime"

#### 5 wheels

### Poll 20 When working in the patient's mouth, what is your most common sitting position?

Resting on the lumbar support of your stool



 At the edge of your chair







### The lumbar support, down to the seat, is too low to support the lumbar curve





The lumbar support is at the height of the buttocks



### Lumbar support too low / too far (not used)







### Adjusting the height of the lumbar support

#### Too low, If it touches the seat



### OK, if it is up to the hollow of the back





#### Assistant stool without backrest





### Exercise : with the right hand (or dominant)

With the end of a closed pen, pretend that you are removing nail polish from your left thumb nail (similar to cutting tartar with the curet)

### 1<sup>st</sup> time:

- Arms away from your body
- Neck bent
- Press hard, do rapid movements to remove <u>only 1/2 mm</u> of nail polish at a time
- Do it 30 seconds to 1 minute





### Exercise : with the right (R) hand (*or dominant*)

#### 2<sup>nd</sup> time :

- Cross your **R** leg over your left leg (same side as the hand)
- Place **R** elbow on your **R** thigh and apply pressure on the thigh
- Press hard on the thumb nail, do rapid movements to remove only <u>1/2 mm</u> of nail polish at a time
- Do it for 30 seconds to 1 minute





# Exercise : with left (L) hand (or non dominant)

- Hold pen straight with all fingers (like a dental miror)
- Pull on the pen with 2 curved fingers of right hand (simulating a tight cheek)

### 1<sup>st</sup> time :

- Both arms away from your body
- Neck bent
- Hold for 30 seconds to 1 minute





### Exercise : with left (L) hand (*or non dominant*)

#### 2<sup>nd</sup> time :

- Cross your L thigh (same side as the hand) over your R thigh
- Place L elbow on L thigh and apply pressure on the thigh
  - Spread your R arm up
  - Bent your neck
  - Pull with the bottom of the pen on 2 curved fingers of the right hand (simulating a tight cheek)
- Hold for 30 seconds to 1 minute





### **Chairs with armrests**



- Divide the weight of the body
- It is not possible to use standard fixed armrests in dental work

### Back to 1997 - During the internship (UQAM)

- Tests of all armrests available on the market
- No satisfactory existing model
- To have elbow supports "acceptable", need to appeal to 3 different suppliers:
  - ✓One for a good stool
  - ✓ One for sliding armrests modified as elbow-rests
  - ✓One to weld the sliding elbow-rests supports under the center of the chair



### **1997- Search for stools with elbow supports adapted for dental work**







#### **Construction of a stool**

- with telescopic and swivel armrests that allow movement of the arms on a horizontal axis
- Armrests had to be padded to be used as elbow-rests



### Advantages to use elbow supports

- We quickly realized that our arms are held in the air
- Postures are improved
- Supports help find different ways to do the work



### **Impact of padded Swivel Telescopic Armrests (STA)** 6 treatments by 3 hygienists, before and after 3 months of use

Average time with the arms in abduction of more than 40°

• at the beginning (48% and 29%)

**Proteau**, 1997

• after 3 months of use (10% and 4%)

Average time spent behind the patient's head (11 am or 12 pm)

- at the beginning (9%)
- after 3 months of use (75 %)



### Measurement of the muscular activity of a hygienist by electromyography (EMG)





- Each person makes a maximum effort for each muscle
- In action, the activity of each muscle is measured
- The activity of each muscle is then compared to the maximum value obtained during the maximum effort test



1<sup>st</sup> exploratory study (1998) EMG results : mean percentage of maximum voluntary contraction (%MVC) of upper trapezius of a **hygienist**, in a real work situation, with Telescopic and Swivel Armrests



#### Without support:

work at 10% of maximum strength = unsafe

With support: work at 5% of maximum strength = safe



Marchand et al, 1998, p. 38

### **Problems found with Telescopic and Swivel Armrests (3 suppliers)**





 The supports do not go forward enough, it is necessary to weld the supports in the center of the chair



To use the elbow supports, it is necessary to add cushioning


#### Telescopic and Swivel Armrests are not stable enough to ensure accuracy



- The sliding of the support on the stem is more or less stable depending on the location of the support where the elbow rests during work
- The hollow support of the forearm rests on a centered stem whose tension varies according to the place where the elbow rests
- Depending on where the elbow is resting on the support, it pivots and needs to be repositioned, with a gloved hand

## **ARM-rests vs ELBOW-rests ?**

- Pivoting telescopic armrests gives mobility of the arms only on a horizontal level
- Elbow rests offer supports with a mobility of the forearm in many directions
- Elbow rests need to be well cushioned, otherwise, cubital nerve can be compressed and that can cause discomfort



### **1998 – Technological Development Agreement**

- This agreement aims to develop
  Elbow supports suitable for dental work
  Padded and comfortable elbow supports
  An easy and predictable mechanism of movement
- Invention realized by the industrial designer Lyne Noiseux
- She became the manufacturer of Posiflex



12. Solutions - Equipment for all body regions at risk of MSDs

STOOL WITH FREE-MOTION ELBOW SUPPORTS (2003)

**IMPROVED FREE-MOTION ELBOW SUPPORTS (2011)** 

SADDLE STOOL WITH FREE-MOTION ELBOW SUPPORTS AND LUMBAR SUPPORT (2015)



## **Results of Technological Development Agreement Free motion elbow-supports**





## Poll 21 Do you use a stool with free-motion elbow supports?





## Free motion elbow-supports (round and flat)

- Soft pads are flat, round and stable even on the side (don't turn)
- Attached to a rod with a ball join that allows horizontal movements on an axis
- Adjustable tension, so, it is possible:
  To move the arms without effort
  - Stays in place if we move the arms up
- ≻Ajustable height





#### **Result : Free motion elbow-supports**



Adjustment of tension « ball joint »

- Elbow supports move on an horizontal axis
- Adjustable tension allows the supports to follow easily the movements of the arms

# The elbow supports allow freedom of movement of the arms and forearms



- Good range of motion for the forearms
- Elbow supports allow movements
  - Forward
  - Backward
  - On the sides



## **Free motion elbow-supports**



- Follow movements but stay in place when dentist or hygienist raises an arm
- Lumbar support
- Rolls well for movement around the patient's head



## Ask for help to adjust the height of the elbow supports



1 – 2 - 3

4 - 5

- 1. Arms placed along the body, lift your shoulders a little
- 2. Raise the forearms upwards
- 3. Have someone fix the height of the elbow supports at the tip of your elbow, in the center of the cushion
- 4. Bring your elbows forward
- 5. Your shoulders should be relaxed and supported
- 6. If you feel tension in the shoulders, lower the supports a little



Research project to evaluate the effects of *free motion elbow supports* in real work situations (2000)

Funded by the Institute for Research in Occupational Health and Safety (IRSST) and ASSTSAS

- Research directed by D<sup>r</sup> Denis Marchand, Ph.D. in motor activity (Université de Montréal)
- Teacher at the department of "kinanthropology" at l'Université du Québec à Montréal (UQAM)
- Videos on 3 plans taken simultaneously
- 8 muscles evaluated
  - No side effects on forearms muscles



Research project to evaluate the effects of *free motion elbow supports* in real work situations (2000)

#### 1<sup>st</sup> measurement day:

 EMG measurements with current equipment and methods, observations, videos, teaching (guide and videos)

### One month loan of stool

• to become familiar with the use of elbow-supports

2<sup>nd</sup> measurement day, 1 month later :

EMG measurements with free-motion elbowssupports, observations, videos



## Measures taken during 72 cleaning treatments by 10 hygienists (*duration 20 days*)

Treatments varying from ½ hr to 1 hr

- 35 without support (about 4 treatments per hygienist)
- One month to get used to the use of supports (free-motion elbow-supports)

## 37 with support

(about 4 treatments per hygienist)



## Safe thresholds for <u>Percentage of Maximum of</u> <u>Voluntary Contraction (%MVC), in static work</u>

- Safe value for vascularization of muscles, during static work, over long periods, is at thresholds <5% \*</p>
- Significant muscular ischemia problems (partial obstruction to blood circulation) is at thresholds >10% \*\*
- With a lower maximum force (2/3 of men), the thresholds of 5% or 10% are more easily reached by women



**RESULTS for statics contractions of the superior trapezius (***upper back***)** 

Without support: average %MVC of 10% (at risk of MSDs)

## With free-motion elbow-supports: average %MVC of 5% (Safe level)



#### **RESULTS – Methods** In 1 month, the use of elbow supports, allowed a doubling of the time spent working behind the patient's head\*



72 treatments – 37 with support and 35 without support (\*Statistically significant : p<0.05)



Proteau & Marchand (2001), p. 3

## Poll 22 What percentage of your work time should you have your elbows supported to feel the effects?

50% of the time



#### 75% of the time





### Poll 22 - Answer Percentage of your work time should you have your elbows supported to feel the effects

There has been no studies done to this effect

In real work situation, it was observed that the dentist and hygienist who used the supports **at least 50% of the time**, realized a significant relief in their discomfort and pain



# *Free motion elbow-supports* can be added to a stool with cylinder



 Adapters to add 1 or 2 elbows-supports



- Cylinders available at different heights
  - From 46 to 66 cm (18'' to 26'')

## Adaptation to free motion elbow-supports

#### **Problems**

- Congestion of space
- Can cause angulation of the wrists
- Height adjustment difficult to achieve alone

#### Means to facilitate

- Make sure you have enough room
- Do not try to be supported at all times
- Get help to adjust the elbow supports as low as possible so that the support follows the elbow and the shoulders remain relaxed.



#### Free motion elbow-supports used by a dentist

**Right arm supported** 









## Use by a hygienist (patient placed higher)





## Improved free-motion elbow-supports (2011)



**Posiflex** 

- Collaboration with the National Council of Investigation of Materials of Canada
- Comfort and ease of use
- 3 different textures on the support
- Scale of graduation on the stem for height adjustment



## **Cushions with 3 differents textures**



- Progression: from a firmer perimeter to as soft center
- Molds well the elbow
- Comfortable



## **Graduated rod for easy height adjustment** of elbow-rests



Graduated rod to register and recall the height of your elbow supports

 Tightening ring to adjust the height

Knob to adjust tension under the base of the elbow support





## Adjustment of the elbow-rest tension



Tension adjustment handle Posiflex To 7 tension: turn the wheel anticlockwise

- To tension: turn the wheel clockwise
- Turning the wheel, a little at a time, adjust the tension of the elbow rests to the minimum, so that:
  - ✓ the elbow rest, effortlessly, follows the movements of the elbow
  - ✓ while staying in place when you raise your elbow
- After lifting your elbow, you should be able to press it again, without having to replace the elbow support

#### Frequent observations :

Many adjust the tension too tight

## CAUTION Do not lean on the elbow supports to get up or sit down



The chair is on wheels and the elbows supports are movable The chair and / or supports could move if you push on it Instead, sit and get up by pushing on your knees



## The use of free-motion elbow-supports facilitates the learning of safe methods

- Work behind the patient's head
- Raise the patient's chair and lower the backrest to reduce flexion of the neck





#### Poll 23 This dentist has a standard stool, with lumbar support and *free motion elbow-supports*. Are her working postures safe?





#### Poll 23 –Answer Dentist positions with a standard stool with lumbar support and *free motion elbow-supports* are safe

- 50° 20°
  - Neck straight at 20° (without magnifying glasses)
  - Back straight
  - Back resting on the lumbar support
  - Forearms raised to 50 °



Testimonial video – Use of *free motion elbow-supports* and working methods of a hygienist (*French, available with English sub-titles*)

#### **Janick Chechipe**



(4 min)

She applies all the methods presented today



Testimonial video – Use of *free motion elbow-supports* and working methods of a hygienist (*French, available with English sub-titles*)

Sylvie Trudeau



(6 min 46 s)

- Shows how she succeeds in scaling all areas of the mouth while staying behind the patient's head
- She demonstrates the positions for all quadrants of the mouth



#### **Testimonials videos - 2 dentists and 1 assistant**





12. Solutions - Equipment for all areas at risk of MSDs

## SADDLE STOOL WITH FREE MOTION ELBOW-SUPPORTS AND LUMBAR SUPPORT (2015)



### Poll 24 This dentist works with a saddle stool, lumbar support and magnifying glasses. Are his working postures safe?






### Poll 24 - Answer Dentist's postures with saddle stool, lumbar support and magnifying glasses



- Forward flexion of trunk:
  20°
- Forward flexion of the neck: 55°
- No contact with lumbar support
- Elbows at 90°

### Saddle stool *free motion elbow-supports and* lumbar support

- Hollow front in the shape of the seat
- Designed for the comfort of men



- Narrow width of the seat
- Allows women's comfort

- Free-motion elbow-supports help as on standard seats
- Tolerance to design of the saddle seat varies from one person to another (angle of opening of the legs and points of support on the pelvis)

# Saddle stool with *free motion elbow-supports* and lumbar support



- Prevents sitting on the edge of the chair
- Facilitates keeping in touch with lumbar support
- Sitting-standing position
- Narrow seat
- Legs a little less spread
- Suitable for different morphologies





### Saddle stool with *free motion elbow-supports and* lumbar support



- Allows standing-sitting position
- Helps to sit at the back of the chair
- Sitting-standing position
- Helps stay in contact with the lumbar support
- For use with safe methods



### Poll 25 This hygienist uses a saddle stool with *free motion elbow-supports and* lumbar support. Safe postures ?



401

### Poll 25 - Answer Hygienist postures with a saddle stool with *free motion elbow-supports* and lumbar support are safe



- Straight neck at 15 ° !!!
  (without magnifying glasses)
- Straight back
- Lower back with good contact with lumbar support
- Forearms raised to 35 °
- Thighs raised at an angle of 35 °

### Variation of the flexion of the neck according to the height of the patient's mouth Saddle stool, well placed lumbar support



Patient placed a little higher Dentist's forearm at 35 °



Most important factors for good postures: type of stool, working method, elbow-supports or all three?



### 12. Solutions - Equipment for all areas at risk of MSDs

### ASSISTANT'S STOOL WITH WIDE FIGURE 8 ELBOW AND TORSO SUPPORT PLUS LUMBAR SUPPORT (2006)



### **Posture to correct**



Torsion of the assistant's back when she can not insert her legs under the backrest of the patient's chair

# Position of the assistant's arms often not supported by the narrow torso support







### Assistant's stool with *wide figure 8 elbow and torso support* and lumbar support







# Other assistant's stool with *wide elbow and torso support* and lumbar support





Model that offers more space for the assistant whose thighs are larger



**Posiflex** 

# Impact of the type of stool on the postures of the assistant



Standard assistant's stool with narrow torso support and no lumbar support

- Neck and back flexion
- Elbows without support
- Arms abduction



# Impact of the type of stool on the postures of the assistant



#### Assistant's stool with *wide figure 8 elbow and torso support* and lumbar support

- Elbows resting on the enlarged torso support
- Straight neck (10°)
- Lower back straight and in contact with the lumbar support
- Winding the tubing of the fast suction around the arm reduces wrist strain

# Comparaison of postures depending on type of the assistant's stool



# Assistant's stool with *wide figure 8 elbow and torso support* allows for well aligned wrists



#### Without support :

the holding of the fast suction with the right hand often causes awkward wrist positions of extension or deviation



#### With the elbows supported: it is easier to use the left hand to hold the suction with the left wrist aligned with the left arm



Leg positions of the dentist and the assistant, when the patient's chair is placed in the high position, with the backrest flat



#### **Dentist**

 Legs slightly apart under the backrest

#### **Assistant**

- One leg under the backrest
- The other leg towards the counter

If necessary, the dentist and the assistant interpose a leg to: ✓ keep their backs and necks straight ✓ move closer to the patient's mouth

# Assistant stool with *wide figure 8 elbow and torso support,* and lumbar support



supports are adjustable



- The assistant keeps her elbows resting on the wide elbow and torso support when her instruments are in the client's mouth
- The dentist can turn her stool to be positioned at 12 o'clock without disturbing her assistant
- The assistant can then adjust her position by :
  - moving her legs a little
  - turning her stool a little

### Assistant's survey Impact of use of the assistant's stool with *wide figure 8 elbow and torso support* plus lumbar support (n = 24)

32 screening questionnaires were sent after a phone call, 24 returned them (*self-answered questionnaires*)

- Use of new assistant's stool for 1 month to 2 years
- Average time of use before they observed an improvement or deterioration in their symptoms: 5 weeks
- Average age: 40 years (range 23 to 65 years)
- Average experience: 16 years (variation 1 to 37 years)



### Assistant's survey Time with right elbow supported doubled with *wide figure 8 elbow and torso support* (n = 24)





### Assistant's survey ▲ frequencies of serious and disturbing pains "quite often" or "all the time" in all body regions (n = 24)



Proteau, R-A, 2008, p. 19



#### PAIN ASSOCIATED WITH THE WORK OF DENTAL ASSISTANTS: CAUSES AND SOLUTIONS

Being able to work pain-free is a real challenge for dental assistants. Pain reduces job satisfaction, can lead to loss of work time, and even shorten career longevity. This article will attempt to explain some of the causes of this pain and also provide information about new support features for dental assistant stools, designed to reduce work related pain. Lises were recently surveyed to investigate the effectiveness of this new stool.

The Association paritaire pour la santé et la sécurité du travail du secteur des affaires sociales (ASSTSAS) has been studying musculoskeletal disorders (MSDs) in dental clinics since 1977. Ergonomic studies were conducted, leading to the publication of "Guide de prévention des TMS en clinique dentaire" in 2002, revised in 2007, excerpts of which have been translated in "Prevention of Work-Related MSDs in Dental Clinics." These studies looked at the workstations of hygienists, assistants, and dentists. In 1999, ASSTSAS asked Posiflex Design to develop freemotion elbow supports for hygienists and dentists. A study using electromyography was conducted (Proteau, 2001), demonstrating the benefits of using these free-motion elbow supports which were launched on the market in 2002. Since then, more than 3,000 pairs have been sold in the U.S. and Canada.

Dental assistants also tried out these free-motion elbow supports, but most found that the supports did not provide enough arm and torso stability when holding instruments. ASSTSAS then asked the same manufacturer to develop a fixed, wider version of the elbow rests that would provide enough support for the assistant when working facing the patient (without having to twist her back). The Posiflex 8, a stool featuring a "wide figure 8-shaped elbow rests and torso support" was introduced in 2006. In August 2008, ASSTSAS contacted many of the dental clinics that had purchased the new stool and asked the assistants to fill out a questionnaire about its use. The results of this study are presented in part two of this article.

Continued page 17

#### DOULEURS ASSOCIÉÉS AU TRAVAIL DES ASSISTANTES DÉNTAIRES : CAUSES ET SOLUTIONS

Travailler sans douleurs est un défi pour les assistantes dentaires. Les douleurs diminuent la satisfaction au travail, <u>peuvent</u> entrainer\_des absences et-même menacer le maintien dans l'emploi. Cet atricite présente certaines causes de ces douleurs. Vous y trouverez aussi de l'information sur les nouveaux appuis pour les tabourets d'assistantes, conçus pour diminuer les douleurs causées par le travail. Une enquête a permis d'en vérifier l'efficacité auprès d'utilisatrices.

EASSOCIATION partiaire pour la santé et la sécurité du travail du secteur des affaires sociales (ASSTSAS) étudie les troubles musculo-squelettiques (TIMS) en clinique dentaire depuis 1977. Des études ergonomiques ont amené la rédaction du *Guide de prévention des TIMS en clinique dentaire* en 2002, révisé en 2007. Les études ont couvert des postes d'hygiéniste, d'assistantes et de dentistes. En 1999, l'ASSTSAS a demandé à Posifiex de développer des appuie-coudes mobiles pour les hygiénistes et les dentistes. Ils ont fait l'objet d'une étude avec électromyographie (Proteau, 2001) qui a démontré leurs effets bénéfiques et lis ont été mis en marché en 2002, Depuis, plus de 3 000 paires de ces appuis ont été vendus au Canada et aux États-Ihnis.

Des assistantes ont essayé les appuie-coudes mobiles. Pour la majorité d'entre elles, lis n'offraient pas suffisamment de stabilité aux bras et au tronc pour tenir les instruments. L'ASSTSAS à donc demandé au même fabricant de développer des appuis plus larges pour permettre à l'assistante de s'y appuyer tout en travaillant face au client (sans torsion du dos). En 2006, le tabouret avec appuie thoracique élargi en appuie-coudes Posiflex 8 a été mis sour le marché. En août 2008, l'ASSTSAS à contacté plusiers cliniques dentaires qui avaient acquis ce tabouret et demandé aux assistantes de répondre à un questionnaire sur son utilisation. Les résultats de cette étude sont présentés en deuxième partie de cet article.

Continuer sur page 7

## More information on assistant's work and this survey

Results of research published

 Proteau, Rose-Ange, « Pain associated with the work of dental assistants : causes and solutions », Journal of the Canadian Dental Assistants' Association, November 2008, volume 49, issue 2, (p. 1, 17 to 20)

(French version, p. 1, 7-10)

12. Solutions - Equipment for all body areas at risk of MSDs

## HEAD OR LOUPES-MOUNTED LIGHTS AND MAGNIFYING GLASSES



### Use of a magnifying system (loupes or binocular telescope)



« Surgical magnification »

- Posture Maker or
- Posture Breaker ? »



Rucker, 1998, p. 191

 $\mathsf{NC}$ 

- Poll 26 DENTISTS Do you work with :
- magnifying system (loupes or binocular telescope)
- head-mounted light or light installed on correcting glasses
- magnifying system
  with loupe-mounted light



YES







- magnifying system (loupes or binocular telescope)
- head-mounted light or light installed on correcting glasses
- magnifying system
  with loupe-mounted light





YES

**YES** 

NC

NO

Do magnifying system (loupes or binocular telescope) always promote good postures?

- If the positions are good from the start
- The angulation of 20 ° the backrest of the patient's chair causes the right arm to be in abduction of about 60 °







# Magnifying system and loupe-mounted light or head-mounted light



- Should allow to see mouth areas without turning or tilting the head
- Here, forward and lateral flexion of the head



# Neck flexion angles according to methods and equipment





- With the patient placed low
- With the patient placed higher



 With the patietn placed higher + wearing magnifying system:
 I flexion of the head



### A frequent obstacle to good postures of your neck

90° elbows

- Are you ready to reconsider your position?
- Important to change your work postures before buying magnifying glasses to have optimal adjustment



# Make sure to adopt good postures before determining the focal length



- For hygienists, magnification of 2X would be optimal
- Good vision ensured by magnifying glasses
- Increase the precision of gestures
- Adjusting the focal length with the patient flat and high (see methods)
- 4 focal lengths available



Strassler et al. (1998), p. 600

# Glasses-mounted light attached to center of prescription glasses



- May delay the need for magnifying system
- Very light weight
- Produced a focused beam of concentrated light
- Light always pointed in the right direction

 Cost: \$ 750 + universal adapters
 (\$ 60 to \$ 75)





# Light attached to center of prescription glasses

#### **External view**







No obstruction of vision



### Loupe-mounted light on a magnifying system

- Produced a focused beam of concentrated light
- Can 7 visual acuity and image resolution
- It makes work easier





# Magnifying system, *free motion elbow-supports* and working methods



- Position of the patient's mouth higher
- bending of the head
- Lower back in contact with the lumbar support
#### Lighting with *installation of 10 lamps Del mounted on a circle* so that the lighting inside the mouth is not **\\$** by the obstacles





### **13.** Solutions - environment



#### **General objective:** to be able to place your instruments in front of you



435

## Arrange space to be able to work at 11:00 and 12:00



- Place the instruments at the front
- Have enough free space between the counter and the patient's lowered backrest (minimum 46 cm (18")) for easy movements of the stool around the patient's head



## Arrange the space to be able to work at 11:00 and 12:00

At least 46 cm (18") free space between the counter and the patient's lowered backrest

**Proteau**, 2007



## Move patient's chair 15 cm (6") from the counter to be able to work at 12:00

#### **BEFORE**

Lack of space to be able to be positioned at 12:00 when using ultrasound



Move the patient's chair farther from the counter





#### **AFTER**

Enough space to be able to position herself at 12:00

#### Poll 27 In your clinic, are there hygienists using a workstaion with a rear delivery?





### The use of a workstation with rear delivery, when working alone,

results in postural torsion of the neck and back





### Correction of a workstation with rear delivery: add a mobile cart, in the front, on the dominant side



**Correction of a workstation with rear delivery: add a custom furniture, in the front, on the dominant side** 

- Long supply tube (water, air, suction)
- Instruments holders on the side
- Pull shelf for ultrasound device
- 2 storage drawers







## Move the light box (*negatoscope*) and/or screen in the front



Light box (negatoscope) and/or screen, when placed at the back, causes twisting of the neck and back

#### Add a corner shelf, on your dominant side, to write and put the keyboard and mouse on





- Install at the end of rear countertop
- Creates legroom



 Allows your back and neck to remain straight when writing or using the computor

## Position the center of the light box (*negatoscope*) and the screen at eye level



The screen should also be visible to the patient who turns his head



## Twisting of the lower back when writing on a high counter, with no clear legroom



- In most treatment rooms, there is no place to write comfortably
- The back counter is too high to write on
- There must be legroom in order to be able to keep the back straight when writing



#### Twisting of the lower back when writing on a high counter, with no clear legroom







## Small table to reduce twisting of the back and the neck while writing







### PLAN THE INSTALLATIONS FOR THE SCREEN, KEYBOARD AND MOUSE, WHILE SITTING OR STANDING



#### A single screen for the computer, the intra-oral camera and radiographs on a wall, on the dominant side



Keyboard and mouse placed on a narrow and closed storage cabinet

Positioning of the screen, in the back while standing, causes twisting of the back and neck when using the intra-oral camera



Awkward postures when the screen of intra-oral camera is placed on the wall, at the foot of the patient, and the mouse is on the back counter





- Arm gap
- Neck and back twisting from side to side



#### Poll 28 Which is the best position for the hygienist to see a screen placed at this height, sitting or standing?







#### Answer to poll 28 The standing position is better position to see the screen, but her lower back is flexed when she uses the keyboard and mouse on the counter





Screen placed too high and lack of specific space for keyboard and mouse

### Computer screen at the back of the counter, without specific space to use the keyboard or mouse







Take out about half of a mobile unit from the counter to create a more accessible surface for placing the keyboard and mouse





Move the screen towards the mobile unit (idealy in front)

#### Arrange a space for on-screen work in one of the counter modules

#### **Steps to arrange:**

- Remove the doors
- Clear floor space
- Install a solid sliding shelf to put the keyboard and mouse on
- Install the screen in front of this layout





### Safer room layout: the 2 screens are placed on the non dominant side

**Observation of a better design to see both screens :** 

- little twisting of the neck
- no twisting of the back



The screen, for the intra-oral camera and radiographs, is supported by articulating arm, attached to the ceiling, on the non-dominant side



- Screen can be moved and steered as needed
- Little twisting of the neck and no torsion of the back
- The arms stay close to the body



Room where the screen for the intra-oral camera and radiographs and the screen of the computer are installed on the same side (*non-dominant*)



## Add a shelf at the end of the counter, under the screen installed on a telescopic arm



Add a shelf (fixed, sliding or pivoting), at the end of the counter

- The computer screen is supported by a telescopic arm at the end of the upper cabinets
- At the end of the counter, add a shelf in order to :
  - ✓ place keyboard and mouse
  - ✓ increase legroom
  - work at the computer with a straight back



### Other solutions: install screen and keyboard racks, fixed or mobile, compatibles for work while standing





Install a fixed wall station :

- A support for the screen at about eyes height
- Keyboard and mouse stand at about waist height



Mobile work stations:

Height adjustable

Other solution: install a fixed wall mount with retractable support for the keyboard and mouse, compatible for work while standing

Install a fixed wall station

- A support for the screen vis-à-vis the eyes
- A folding keyboard stand
- A wall mount for the mouse
- Keyboard support automatically retracts to storage position when not in use





#### Other solution: patient's chair with articulating arm to hold the screen and a support for the keyboard and mouse





Floor plan : the screen seen by dental staff and the patient (*intra-oral camera and radiographs*) and the screen of the computer workstation are close together and located on the same side (*non-dominant of dentist or hygienist*)



# Safe work at the computer *Guide ergonomie du bureau* (124 pages)



- Free download on the website of ASSTSAS: <u>www.asstsas.qc.ca/GP67</u>
- In French

#### www.asstsas.qc.ca

On the homepage: enter the "*Guide Ergonomie du bureau*" in the search box:

Guide ergonomie du bureau



#### Guide de prévention-Aménagement d'un poste d'accueil (52 pages) (Design and lay-out(s) for reception area)



- Free download on the website of ASSTSAS: <u>www.asstsas.qc.ca/GP72</u>
- French only
- On the home page : write « poste d'accueil » in research box (boite de recherche) :

#### Guide postes d'accueil



13. Solutions – Environment

### **COUNTERS AND MOBILE UNITS FOR ASSISTANTS**



Twisting of the back and neck of the assistant when taking products and instruments from a fixed counter


#### Mobile unit equipped with a sliding shelf to deposit products and instruments





#### Round swivel tray for the assistant to prepare products. Equipped with dynamic instruments supports



- Supported by an articulating arm, fixed to the back counter
- Provides legroom to the assistant
- Facilitates the adoption of positions with straight back and neck



## The position of the swivel tray that does not interfere with the dentist at 12 : 00



#### Other models with similar characteristics



## 14. Organisational and Psychosocial factors

#### INSUFFICIENT REST



#### **Organizational and psychosocial factors-1**

- Schedules of more than 8 hours /day: significantly 7 the effects of all the constraints of the work
- Working 4 days a week can have a high musculoskeletal cost if it requires long hours of work / day
- This high cost 7 with the number of hours worked each day (9 to 12 hours)
- Pressure of the patient schedule



#### **Organizational and psychosocial factors-2**

- Treatments longer than expected
- Time not planned for related tasks (eg. sharpening and preparation)
- Higher MSDs risks if working days are "quite" or or "extremely" stressful (compared to a low degree of stress) \*



#### **Insufficient rest**

- If the muscles do not have time to recover:
   The effect of efforts, movements, postures
- Importance of breaks
- Importance of taking micropauses often
  - Release muscles for a few seconds during the work activity
  - >Make it a routine when changing tools



## **15.** MUSCLE RECOVERY TECHNIQUES



#### Cushions magic bags to relax the neck and upper back



 In length 45 cm (18") around the neck

- U-shaped above the shoulders and upper back
- Use both types of magic bags at the same time



#### Warning

#### For stretching

Do not stretch cold muscles

Do not stretch more than 6 seconds

Feel the stretch but no pain

#### Do not force the head against 1 or 2 hands

- The arms are much stronger than the neck and this can create significant forces of the neck
- This movement of resistance could aggravate vertebral lesions (eg. DIM or herniated discs)



#### 2010 - Development of exercise routines (*office, sitting and static work*)



- At the request of ASSTSAS and APSAM (ASP municipal affairs)
- By Denis Marchand, professor in the department of kinanthropology at UQAM and Vincent Mandeville-Gauthier, master's student
- Reduce the associated discomforts
  - Of office work
  - At work when usually sitting in a sitting and static position



#### **Video Exercise Routines**

- 2 videos available on the website of ASSTSAS
  - Short Routine: 3 minutes - 4 exercises
  - Long Routine: 8 minutes - 14 exercises



www.asstsas.qc.ca/routines bureau



### **16.** Synthesis of solutions

## DENTISTS AND DENTAL HYGIENISTS DENTAL ASSISTANTS FOR ALL



#### For an "ideal" positioning of dentist and hygienist (1)

- 1. Raise the height of the patient's chair as much as possible and lower the patient's backrest horizontally
- 2. Ask the patient to slide to the end of the headrest
- 3. Adjust the lumbar support of your chair to the hollow of your back
- 4. Work most of the time positioned at the end of the headrest 11:00 – 12:00 (right-handed) or 12:00 – 13:00 (left-handed)



# For an "ideal" positioning of dentist and hygienist (2)

- 5. Equip your chair with cushioned elbow supports and adjust them in height and tension
- 6. Place the tips of your elbows in the center of the supports
- 7. Raise forearms from 30° to 60°
- 8. Keep wrists in a neutral position, hands aligned with forearms
- 9. Opt for big-sleeve instruments and sharp curettes





# More information for dentists and dental hygienists



- Free download on the ASSTSAS website: <u>www.asstsas.qc.ca/FT21A</u>
- Also available in French : Soins dentaires- Dentistes et hygiénistes <u>www.asstsas.qc.ca/FT21</u>

#### For an "ideal" positioning of dental assistant



- Insert your legs under the patient's chair and, if necessary, interpose your knees with dentist's
- 2. During treatments, keep your elbows on the wide figure 8 elbow and torso support
- 3. Keep your wrists in a neutral position, your hands aligned with your forearms

#### More information for Dental assistant



Free download on the ASSTSAS website:

www.asstsas.qc.ca/FT20A

 Also available in French : Soins dentaires- Assistantes dentaires:

<u>www.asstsas.qc.ca/FT20</u>

#### For an "ideal" positioning for ALL

Shoulders, neck, upper and lower back	Elbows, wrists and hands
Working methods	Working methods
Equipment	Equipment
Environment	Environment
Adjustment of the patient's chair	Adjustment of the patient's chair
Work organisation	Work organisation
Muscle recovery techniques	Muscle recovery techniques



Valid for dentists, hygienists and assistants See ASSTSAS. *Guide de prévention des TMS en clinique dentaire*, 2007, p.235 à 238 www.asstsas.qc.ca/GP50

#### More information in French (256 pages)



des personnes et du travail un monde à transformer

2007

Diagnosis of MSDs

- MSDs of shoulders, neck, upper and lower back
- MSDs to elbows, wrists and hands
- Effects of static work
- Solutions

Free download on the website of ASSTSAS :

www.asstsas.qc.ca/GP50 (Revision in progress)

#### More information in English Extracts from the French publication (104 pages)



- Diagnosis of MSDs
- MSDs of shoulders, neck, upper and lower back
- Effects of static work
- Solutions
- Free download on the website of ASSTSAS: <u>www.asstsas.qc.ca/GP51</u>

#### More information (Available in English ? If so, please translate )



- Fiches SST (2017), section 8 : santé et sécurité du travail - Optimiser l'environnement de travail
  - 8.4 TMS régions cervicales et lombaires

     (p. 111 à 112) + Outil 24 (p. 188 à 195)
     + Outil 24 pour les assistantes dentaires
     (p. 196-198)
  - 8.5 TMS des épaules (p. 113)
     + Outil 25 (p. 200-201)
  - 8.6 TMS des coudes et des poignets (p. 114-115) + Outil 26 (p. 202 à 207)
- Available on ACDQ website <u>www.acdq.qc.ca</u>

## CONCLUSION



#### **Prevent pathological conditions**

Listen to your PAINS = WARNINGS

the longer you endure the pain

the longer it can take a to heal

- Recognize the links between work, discomfort and pain
- Seek solutions
- Consider stop working when the pain is severe and could lead to incapacities



# Dental work can cause less musculoskeletal strain





#### TIME TRAVEL (1997 - 2019) Bending angles of the neck can be 🌶 from 45° to 15° Bending angles of the back can be 🌶 from 15° to 0°



#### For dentists and hygienists

- For the muscles of the neck, upper and lower back and shoulders
- Working with the patient placed higher decreases the flexion of the neck
- The use of *free motion elbow-supports* is a preventive and curative measure
  - Since 2003 (16 years), they have helped many dental hygienists and dentists:
    - ✓ continue to practice or
    - ✓ return to work



TIME TRAVEL – Dental assistants (1997 - 2019) : Bending angles of the neck can be 🌶 from 40° to 15° Bending angles of the lower back can be 🌶 from 30° to 0°





#### For dental assistants

For the muscles of the neck, upper and lower back and shoulders:

- You may not always need to see everything in the patient's mouth...
- Ask your dentist to make room for your legs (it's also to his advantage)
- The use of wide figure 8 elbow and torso support is a preventive and curative measure
  - Since 2006 (13 years), it has helped many dental assistants:
    - ✓ continue to practice or
    - ✓ return to work



#### FOR ALL All small gains to **\u00e4** muscle and joint loads are important

- Dental work has several requirements that, taken in isolation, may seem trivial
- Joints that always repeat the same movements become at risk of MSDs



## PERSEVERE ! IT'S NOT EASY TO CHANGE WORKING HABITS

A period of acclimatization, during which one feels less skilled, is necessary before THE CHANGES BECOME NATURAL



## QUESTIONS ?



#### **Evaluation survey of this training**

- Take only 2 minutes to complete.
- Please do it before the end of the day.
- https://fr.surveymonkey.com/r/CPP2019-2020
  - Click on the right button of your mouse
    - Click on the Hyperlink



#### To obtain the services of ASSTSAS



Visit the site asstsas.qc.ca

Contact the advisor assigned to dental clinics <u>asstsas.qc.ca/</u> <u>asstsas/notre-equipe.html</u> Send a request to info@asstsas.qc.ca

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